



3932 GERMANTOWN RD, EDGEWATER, MD 21037

410-798-1658 (local)

FAX: 410-798-1926

E-MAIL: service@rhoderivermarina.com

WEBSITE: www.rhoderivermarina.com

Customer Work Order

NAME: _____

BILLING ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

ALTERNATE ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

PHONE (H): _____ (W/FAX): _____ CELL: _____ CELL PROVIDER: _____

E-MAIL: _____

CREDIT CARD NUMBER: _____ EXPIRATION DATE: _____ V CODE: _____

BOAT LOCATION: _____ KEYS: _____

BOAT YEAR: _____ BOAT MAKE: _____ BOAT MODEL: _____ HULL #: _____

BOAT LENGTH: _____ BEAM: _____ DRAFT: _____ NAME: _____ REG. #: _____

ENGINE #1 YR: _____ MAKE: _____ MODEL: _____ SERIAL #: _____

ENGINE #2 YR: _____ MAKE: _____ MODEL: _____ SERIAL #: _____

GENERATOR YR: _____ MAKE: _____ MODEL: _____ SERIAL #: _____

EXTENDED WARRANTY COMPANY: _____ POLICY #: _____ PHONE #: _____

TRAILER YEAR: _____ MAKE: _____ MODEL: _____ SERIAL #: _____ TAG#: _____

RECEIVED IN OFFICE: _____ SERVICE DATE: _____ HAUL DATE: _____ LAUNCH DATE: _____

Describe Services to be Performed:

1) _____

2) _____

3) _____

4) _____

5) _____

6) _____

7) _____

8) _____

Customer Signature and Terms & Conditions on Reverse Side

- 9) _____
- 10) _____
- 11) _____
- 12) _____
- 13) _____
- 14) _____
- 15) _____

*** * * * * Terms & Conditions * * * * ***

The undersigned certifies that he/she is the Owner or authorized agent of the Owner (collectively "Owner") of the boat/engine/trailer described on reverse side. Owner authorizes Rhode River Marina. ("RRM") to provide all necessary labor and materials to perform the repairs/maintenance referred to on the reverse side hereof ("Repairs/Storage") subject to the terms, conditions, Rules and Regulations set forth above which are incorporated herein by reference:

1. Unless a contract price is stated on the RRM Service Rate Sheet, repairs shall be performed on a time and materials ("T&M") basis at the current rates charged by RRM for labor and materials. In the event it is necessary to subcontract any of the repairs, Owner authorizes RRM to retain the necessary subcontractors and to bill owner with any customary mark-up. Owner agrees to pay all charges for shop supplies, shipping charges and environmental fees associated with the repairs.
2. Owner authorizes RRM's employees, agents and subcontractors to board, operate, move, haul, block, test run, and fuel the boat/engine/ trailer as they deem necessary, and at owner's sole risk of loss/damage from any cause whatsoever, including but not limited to the negligence of RRM, its employees, agents, and subcontractors. In the event any loss/damage is caused by the gross negligence or intentional actions of RRM, its employees, agents, or subcontractors, then the limitation of liability in the first sentence of this paragraph shall not apply.
3. Owner agrees that all invoices are due upon receipt. Owner agrees to pay a service charge of 2% per month on all accounts over 30 days past due. Owner acknowledges the creation of applicable statutory liens against the boat/engine/trailer securing the cost of all repairs/storage and other necessities and permitting RRM to maintain possession of the boat/engine/trailer until paid in full. In the event RRM must remain attorneys or debit collectors to take action to collect amounts overdue under this Agreement, Owner agrees to pay their reasonable attorneys/collection fees, plus all necessary costs of collection.
4. In the event Owner does not pick up the boat/engine/trailer within 10 days upon completion, Owner agrees to pay \$10.00 per day storage.
5. The parties agree that this is the complete and only agreement between them with respect to this repairs/storage as indicated on the reverse side. All prior discussions, agreements, estimates, etc. are merged herein.
6. Owner agrees to hold RRM, its employees, agents and subcontractors harmless from liability for any personal injury to the Owner, and any loss or damage to owner's boat/engine/trailer or other property, arising from any cause whatsoever, including, but not limited to, fire, storm, theft, vandalism, mildew, rust, collision, ice, water intrusion, sinking, act of God, or the negligence of RRM, its employees, agents, or subcontractors. In the event the loss/damage is caused by the gross negligence or intentional actions of RRM, its employees, agents or subcontractors, then the first sentence of this paragraph shall not apply.
7. RRM gives an express limited warranty on all Repairs for thirty (30) days from date of completion. RRM gives no other warranty of any kind (express or implied). RRM gives no implied warranty of merchantability or fitness for a particular purpose on any materials not manufactured by RRM. Owner agrees that RRM's liability shall be limited at RRM's option, to either repair or replacement of the materials/services ordered, or to the amount of the invoice price charged by RRM on the particular materials or workmanship. Except as stated above and on the reverse side, RRM shall not be liable for any direct, indirect, incidental or consequential damages resulting from defective materials/services or from delay in delivery of materials/services. All claims against RRM arising from defective materials/workmanship must be presented to RRM in writing within 30 days and any litigation must be commenced within one year after the repairs have ceased, been completed, or the boat/engine/trailer has been redelivered, whichever occurs first. Claims and suits not made/commenced within such time shall be waived.

My signature below is my authorization to charge my credit card listed or on file for any balances owed.

Signature of Owner or Agent: _____ **Date:** _____